



fresh
creative
sharp
ideas
results

Quality Policy
Agreement

Nice people to do business with...

► quality policy

a. **Policy Statement.**

i) **Statement**

The Sussex Sign Company Quality Policy is to achieve sustained, profitable growth by providing products and services which consistently satisfy the needs and expectations of its' internal and external clients.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the **Company** to existing clients, potential clients, and independent auditing authorities. This commitment to quality is based on the principle that the effective and consistent implementation of operational systems, which reflect both client and business requirements, will result in the continuous satisfaction of the client that we serve and the Vision that we represent. Achievement of this policy involves all team members, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each team member by the Managing Director and or General Manager.

i) **Quality Standards**

This will be achieved by a continuous process of quality management and improvement, which includes:

1. Commitments to develop, monitor, improve the effectiveness of and comply with the quality management system.
2. A commitment to comply with relevant statutory and regulatory standards and requirements.
3. A commitment to continually enhance internal and external client satisfaction.
4. A commitment to build and continuously improve our competitive advantage by developing our relationships with both suppliers and internal and external clients.
5. A commitment to listen to and respond to client requests, needs and expectations.
6. A commitment to team working and building a team based culture, which maximises the contribution of each individual and empowers the team to meet business needs.
7. A commitment to continually develop team member training and competency.

the core of our
business, is helping
you **grow** yours...



1995-**20**15
YEARS

The benefit of using
The Sussex Sign Company
is that we can help you
with all your requirements
from concept through to branding
and production.

No fuss, no hidden extra fees and
maintaining the integrity of your
corporate identity under one roof.

We Make It Happen

call us **today** for a consultation

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